



Beamont Collegiate
Academy

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Principal: Mr P Greenhalgh BA (Hons), NPQH

Dear Parents/Carers,

As part of our work to make the most of Arbor and simplify the way parents make payments to school, we will be moving from iPayimpact to Arbor Pay.

Arbor Pay will go live on Wednesday 30th September 2026.

One of the benefits of this change is that Arbor Pay will become our central payment system. This means that, in addition to paying for school meals, parents and carers will also be able to use Arbor to make payments for school trips, fees and other school-related payments.

The **Payments** function will be available directly through your Arbor Parent App or Arbor account. We will set this up ready for when the new payment system goes live.

Do I need to do anything?

If you already use the Arbor Parent App or Parent Portal, you do not need to do anything. Arbor Pay is built into your existing Arbor account, and the payment function will become available when we go live.

If you have not yet set up your Arbor account or downloaded the Arbor Parent App, please do so before 30 September. We will resend Arbor login details to parents and carers to help ensure everyone can access their account.

School meal balances

As part of the transition from iPayimpact, your child's existing school meal information will be transferred across, including:

- Your current school meal account balance
- Your child's fingerprint/biometric information used at the tills
- Relevant school meal account information

Please ensure that your child's school meal account has sufficient funds to cover meals up to and including Tuesday 29 September.

We also kindly ask that you do not make any payments through iPayimpact on Tuesday 29 September, as we will be transferring account balances and information to Arbor Pay on this day.

From Wednesday 30 September, payments should be made through Arbor Pay using your Arbor Parent App or online Arbor account.

Please see the attached Frequently Asked Questions (FAQ) document for further information about the move to Arbor Pay.

If you have any questions or require further support, please email us at mail@bcawarrington.org.uk.

Yours sincerely

Mrs A Viar

Business Operations Manager



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